

Artisan Coffee Imports Potato Taste Defect Guarantee to Coffee Roasters

At Artisan Coffee Imports, since we specialize in great-tasting Rwandans, we do everything we can to make Rwandan less risky for roasters. We offer an automatic 2 bag buy-back guarantee if you find potato taste defect. This does not exactly equal risk-free since it is still a hassle if PTD shows up, but we hope to minimize the financial loss on the green coffee. If you find PTD in more than 2 bags, we will give a 75% refund for the affected coffee, but will ask you to use a grind-and-smell protocol and send us the results to determine the extent of the problem. For the first 2 bags, though, no protocols. We'll reimburse you right away.

Artisan Coffee Imports, LLC, 1550 Westfield, Ann Arbor, MI 48103 Tel: 734-717-6278; Fax: 206-984-7298 Email: <u>rachurch@artisancoffeeimports.com</u>